



How did we do today?

To help us improve our service to you, please complete this customer survey.

When you are finished, the survey will be automatically sent to the Development Services Department for review.

Mission Statement: To ensure quality development by delivering consistent, transparent, and effective customer service to all stakeholders.

Your comments are a part of how we measure this commitment. We review every survey card and use it to identify areas in need of improvement and to recognize employees for excellent service. Thank you for taking the time to help us.

Date of service: _____ Time: _____

Employee's name: _____

Please share any additional comments below:

1. What services did you receive?

- | | |
|---|---|
| <input type="checkbox"/> Cashier | <input type="checkbox"/> Inspection |
| <input type="checkbox"/> Check-In | <input type="checkbox"/> Plan Review |
| <input type="checkbox"/> Code Enforcement | <input type="checkbox"/> Project Management |
| <input type="checkbox"/> Development and Permit Information | <input type="checkbox"/> Project Submittal |
| <input type="checkbox"/> Engineering/Mapping | <input type="checkbox"/> Records |
| <input type="checkbox"/> Other: _____ | <input type="checkbox"/> Solar PV |

2. What type of project are you doing?

- ☐ Single Family
- ☐ Multi-Family
- ☐ Commercial/Industrial
- ☐ Other: _____

3. How well did our service meet your needs?

- ☐ Excellent ☐ Good ☐ Needs Improvement

4. Please rate how prompt, courteous, and helpful our employees were.

- ☐ Excellent ☐ Good ☐ Needs Improvement

5. What was your overall impression of your business with the City today?

- ☐ Excellent ☐ Good ☐ Needs Improvement

Name: _____

Company: _____

Address: _____

City: _____

State: _____ Zip: _____ Tel: (____) _____

Email: _____



Development
Services

*"Managing your land and
building development
from concept to completion"*

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Thank You!